

Avaya IP Office SIP Message "404 Not Found" Telquest Tech Support

If you see this SIP Message when using the Monitor program, then you need to add the number that was "Not Found" to the SIP Line - SIP URI area.

164003mS Sip: 17.1019.1 -1 SIPTrunk Endpoint(f549ee24) Present Call, no match (777) from URI in To header or (777) from request URI

164004mS SIP Call Tx: 17

SIP/2.0 404 Not Found

Via: SIP/2.0/UDP 50.169.32.147:5060;branch=z9hG4bK22a9f934;rport
From: "12122351234" <sip:12122351234@50.169.32.147>;tag=as3b639aaa
To: <sip:777@24.128.248.176>;tag=5d74ad5041f4d20d
Call-ID: 5b3ef96d631c69ef62ea464a0a5c0ab9@50.169.32.147:5060
CSeq: 102 INVITE
Allow: INVITE, ACK, CANCEL, OPTIONS, BYE, REFER, NOTIFY, INFO, UPDATE
Supported: timer
Content-Length: 0

The screenshot shows the Avaya IP Office R7 Manager NH Essential [7.0(36)] [Administrator:Administrator] interface. The 'IP Offices' pane on the left shows a tree structure with 'Line (6)' selected. The 'Line' pane in the center shows a list of lines, with '17 SIP Line' selected. The 'SIP Line - Line 17' pane on the right shows the configuration for this line. The 'SIP URI' field is highlighted with a red box, and the 'Local URI' field is also highlighted with a red box, showing the value '777'.

Channel	Groups	Via	Local URI	Contact	Display Name	PAI	Credential	Max
1	17 17	<..	600	600	N...	1: 600	1	
2	17 17	<..	777	600	N...	1: 600	2	

Edit Channel

Via: <None>

Local URI: 777

Contact: Use Credentials User Name

Display Name: Use Internal Data

PAI: None

Registration: 1: 600

Incoming Group: 17

Outgoing Group: 17

Max Calls per Channel: 1

Be sure to also create an Incoming Call Route for the number.

Avaya IP Office R7 Manager NH Essential [7.0(36)] [Administrator/Administrator]

File Edit View Tools Help

IP Offices

- BOOTP (24)
- Operator (3)
- NH Essential
 - System (1)
 - Line (6)
 - Control Unit (4)
 - Extension (22)
 - User (28)
 - HuntGroup (5)
 - Short Code (87)
 - Service (0)
 - RAS (1)
 - Incoming Call Route (24)**

Incoming Call Route

Line Group Id	Destination
0	AA:AA1
0	DialIn
1	201 Operator
1	208 Extn208
1	207 Extn207
1	206 Extn206
1	205 Extn205
1	204 Extn204
1	203 Extn203
1	202 Test 202
1	AA:AA1
17	207 Extn207
17	201 Operator
18	AA:sip2sip
18	AA:sip2sip
18	AA:sip2sip
18	AA:sip2sip
18	AA:sip2sip
18	*3402#
20	201 Operator
111	AA:Analog CO
112	AA:Analog CO
113	AA:Analog CO
114	AA:Analog CO

17 777

Standard Voice Recording Destinations

Bearer Capability Any Voice

Line Group Id 17

Incoming Number 777

Incoming Sub Address

Incoming CLI

Locale

Priority 1 - Low

Tag

Hold Music Source System Source